

# Think Before You Dig !

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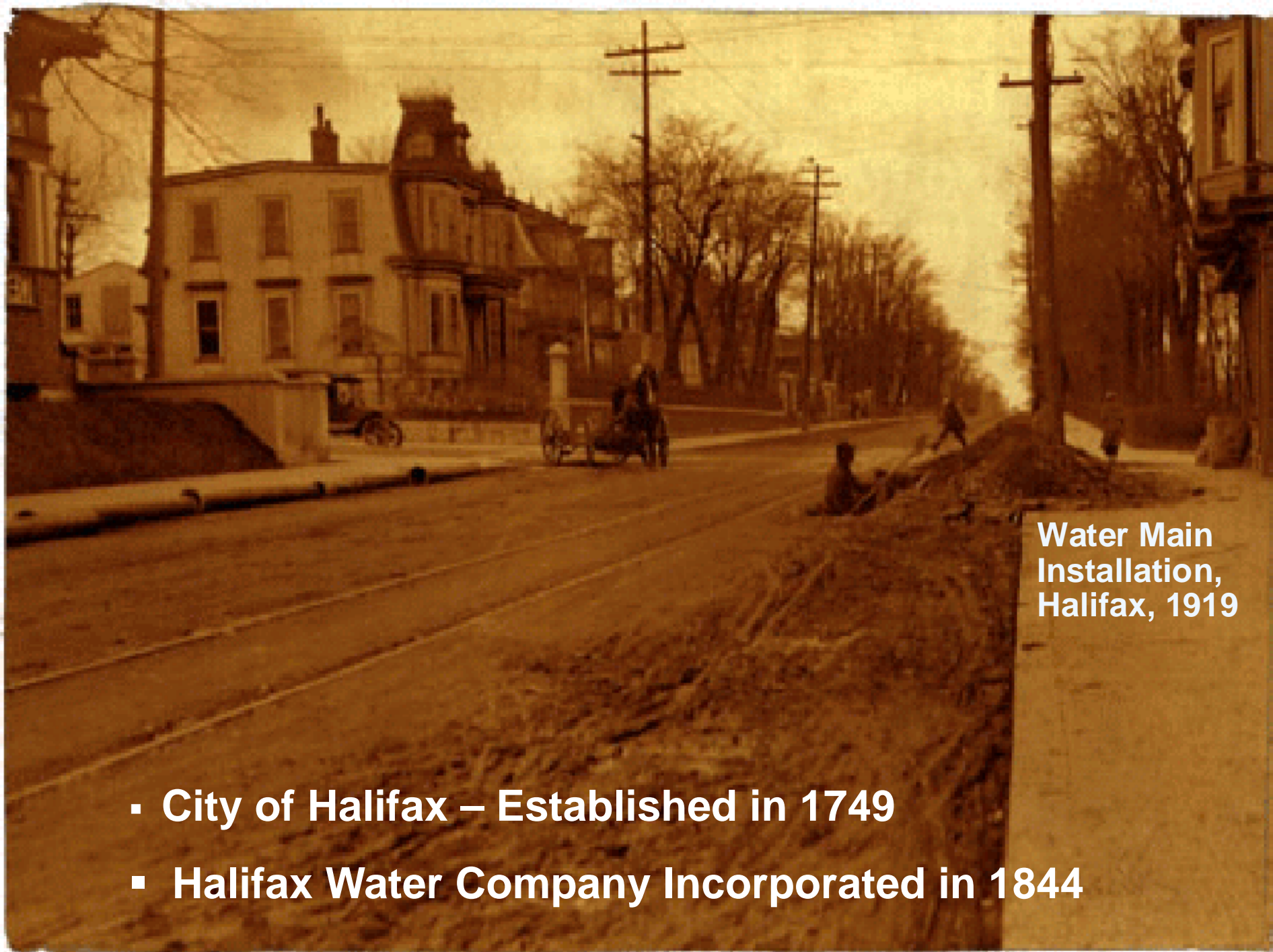
February 5, 2009

Delivering Quality and Value for Over 60 Years



## Presentation Focus

- **An overview of Halifax Water infrastructure and service delivery area.**
- **Protocol and contacts for Halifax Water**



**Water Main  
Installation,  
Halifax, 1919**

- **City of Halifax – Established in 1749**
- **Halifax Water Company Incorporated in 1844**



**Water Main  
Installation  
Halifax, 1945.**

# Halifax Water Evolution

- *Public Service Commission* of Halifax formed in 1945 to operate water system for City of Halifax.
- Pockwock Regional water supply system commissioned in 1977 and name changed to *Halifax Water Commission*.
- In 1996, water system assets transferred from City of Dartmouth and Halifax County to *Halifax Regional Water Commission* as a result of municipal amalgamation.
- On August 1, 2007, HRM transferred wastewater and stormwater assets to *Halifax Water*.

# What is Halifax Water?

- **Operates in accordance with Act of Provincial Legislature with rules and regulations approved by NS Utility and Review Board.**
- **Operates like a business; governed by Board of Directors; owned by HRM.**
- **Self financed water, wastewater & stormwater utility; capital and operating budgets are funded directly from water sales and fire protection revenue.**

## The Mission of Halifax Water

**“To provide world class services for our customers and our environment”**



[www.hrwc.ca](http://www.hrwc.ca)

## Halifax Water Infrastructure

### **Water Operations:**

- **Water Supply Plants**
- **Transmission Mains**
- **Distribution System**
- **Reservoirs**
- **Structures**



# WATER SERVICE DISTRICTS & SUPPORTING INFRASTRUCTURE



### LEGEND

- Reservoir
- Operations Facility
- Transmission Main
- Areas which have central water services or areas where water services may be extended in the future
- Satellite System

## Halifax Water Infrastructure

### **Wastewater Operations:**

- **Wastewater Treatment Facilities**
- **Trunk Sewers**
- **Collection System**
- **Pumping Stations**
- **Forcemains**
- **Culverts & Ditches**



# Halifax Water Contacts

## Contact protocol for Daytime – Monday to Friday 8 AM to 4:30 PM

### *Water:*

- **Sackville (Central Region) 869-4290**
- **Dartmouth (East Region) 490-4965**
- **Halifax (West Region) 490-6940**

### *Wastewater:*

- **Bedford/Sackville (Central Region) 490-6120**
- **Dartmouth (East Region) 490-5899**
- **Halifax (West Region) 490-4878**

Request to include: location of locate and the reason for the locate, for example: sewer repair, new poles being placed, new light at intersection, etc.

# Halifax Water Contacts

## Contact protocol for After Hours and Weekends:

**Water: 490-6940**

**Wastewater: 490-4000**

The time frame for a non-emergency locate is 24 hours for water and 48 hours for wastewater. Operational emergencies will take precedence over locates.

In an emergency if you hit our infrastructure contact above numbers.



## Bulk Fill Stations

**\*No construction water from hydrants!**





## Cheers





**Questions or  
Comments?**